

HIGH RISK INTERACTIVE

Pre-Enrolment Information — On-Site Training & Assessment

Version Date: 19 July 2026
Please read this sheet before you enrol.

1. WHO DELIVERS YOUR TRAINING — THIRD-PARTY ARRANGEMENT

Your training and assessment is delivered by **High Risk Interactive** (Nicholas Beashel t/a High Risk Interactive, ABN 26 482 074 806, 11A Flora Street Arncliffe NSW 2205, ph 0421 982 844, info@highriskinteractive.com.au) **on behalf of Halo Nation Training Pty Ltd (RTO 32485)** (ABN 87 133 724 660, 9B 38 Eastern Service Road Stapylton QLD 4207, ph 1300 425 668, partnersupport@halont.edu.au).

Halo Nation Training, as the registered training organisation, is responsible for the quality of the training and assessment delivered under this arrangement and for issuing all AQF certification documentation, including Statements of Attainment. All training products are delivered subject to Halo Nation Training's current scope of registration, which you can verify at training.gov.au (RTO 32485).

2. YOUR COURSE DETAILS

Completed by your trainer before you enrol — this confirms the exact training product, as published on the National Register (training.gov.au), that you are enrolling in:

Unit / course code and title	
Course dates & estimated duration	
Location(s) of delivery	
Mode of delivery	Face-to-face theory and practical at the workplace / venue stated above
Trainer	
Assessor (independent where required)	
Course fee (total, per learner)	

There are no work placement arrangements associated with these courses. If any agreed service changes (including this third-party arrangement or ownership changes), you will be advised as soon as practicable.

3. WHAT YOU NEED TO ENROL AND COMPLETE THE COURSE

- **Unique Student Identifier (USI)** — required by law before a Statement of Attainment can be issued. Create or find yours at usi.gov.au.
- **Online enrolment** — you enrol directly with the RTO through its online student enrolment system. You will only ever hold **one enrolment record** — further courses are added to it. On the third page, select "**High Risk Interactive**" as your training provider. If you exit before finishing, keep your reference number to log back in.
- **Photo ID** — bring government-issued photo identification to training and assessment.
- **Language, literacy and numeracy** — courses involve reading safety documents, basic calculations and verbal communication. Tell us before enrolling if you'd like support — we will work with you and the RTO on reasonable support options.
- **What to bring** — your own PPE as advised for the course (e.g. safety boots, hi-vis, gloves); anything else required will be confirmed in your booking.
- **Existing skills** — before enrolment we will discuss whether the course suits your needs, taking into account your existing skills and competencies.

4. FEES, PAYMENT AND REFUNDS

- Your total course fee is quoted in writing before you enrol (section 2 above). Fees payable to the RTO for certificate issuance are included in the quoted fee — there is nothing extra to pay the RTO directly.
- **No more than \$1,500 is collected from any learner before course commencement.** Any balance is collected progressively as the training proceeds.
- If High Risk Interactive cancels or cannot deliver your course, you receive a full refund of fees paid for services not delivered. You also have a right to a refund for services not provided if this arrangement ends early or the RTO fails to provide the agreed services.
- If you cancel **7 or more days** before commencement: full refund or free transfer to another date. If you cancel **less than 7 days** before commencement: transfer to another date or a credit; refunds in this window are at High Risk Interactive's discretion, less costs reasonably incurred.
- Nothing in these terms removes your rights as a consumer under Australian Consumer Law, including any statutory cooling-off period that applies.
- These courses are fee-for-service. No VET FEE-HELP / VET Student Loans apply, so no loan debt arises. If you hold or plan to use a state-funded training entitlement, check with your state training authority whether completing this course affects it.

5. ASSESSMENT AND CERTIFICATION

- Assessment is conducted against the unit of competency by a qualified assessor. For high risk work licence classes, the licence assessment is conducted by a **SafeWork-accredited assessor**, independent of your trainer where the licensing rules require.
- When you are assessed as competent and all course requirements are met (including payment of fees), your **Statement of Attainment is issued by Halo Nation Training Pty Ltd (RTO 32485) within 30 calendar days.**
- **A Statement of Attainment is not a licence.** High risk work licences are issued by SafeWork NSW (or your state or territory regulator) — after a successful licence assessment you apply through Service NSW (or your state equivalent). For high risk work licence courses you must meet the regulator's identity and eligibility requirements, which we will explain at booking.
- Completion of a training product cannot be guaranteed, and no guarantee is made about employment outcomes outside the RTO's control. Assessment can only be passed by demonstrating competency.
- No representations are made regarding Recognition of Prior Learning (RPL) evaluation processes or outcomes — RPL enquiries are referred to the RTO.
- If you would like High Risk Interactive to receive a copy of your Statement of Attainment for your employer's training records, you will be asked to complete the RTO's **Consent to Release** form at enrolment — this is voluntary.

6. DIGITAL PRACTICE ACCESS (INCLUDED, OPTIONAL)

Learners booked into a High Risk Interactive course receive complimentary access to our online practice platform (interactive 3D simulations and practice activities, in your browser) for the duration of the course. This is **practice and familiarisation only — it is never used as part of formal assessment** and does not form part of the accredited training product. Logins are individual and non-transferable, and all platform content remains the intellectual property of High Risk Interactive.

7. SUPPORT, COMPLAINTS AND APPEALS

- We determine the support needs of each learner and provide access to the educational and support services needed to meet the requirements of the training product — talk to us at any time before or during your course.
- **Complaints and appeals** — you can raise any complaint, or appeal any assessment decision, with High Risk Interactive (info@highriskinteractive.com.au / 0421 982 844) or directly with Halo Nation Training (partnersupport@halont.edu.au / 1300 425 668). The RTO's complaints and appeals policy applies and is available from the RTO on request or via halont.edu.au. All complaints are reported to the RTO. If a complaint or appeal will take more than 60 calendar days to finalise, you will be informed in writing of the reasons and kept updated.
- If High Risk Interactive or the RTO closes or ceases to deliver any part of the training product you are enrolled in, you will be advised, and the RTO's obligations to you apply.

8. YOUR PRIVACY

Your enrolment information (including your USI) is collected for enrolment, delivery, certification and government reporting purposes, is provided to Halo Nation Training as the RTO, and is handled in accordance with the RTO's privacy policy and the Privacy Act 1988 (Cth). The security of your Student Identifier and related documentation is maintained at all times.

ISSUE HISTORY

Date	Description
19 July 2026	Initial issue — pre-enrolment information for on-site training and assessment delivered in partnership with Halo Nation Training Pty Ltd (RTO 32485).

High Risk Interactive | Pre-Enrolment Information — On-Site Training & Assessment | July 2026 | In partnership with Halo Nation Training Pty Ltd (RTO 32485)